

# 9 PRINCIPLES

## of the Surrey-North Delta Primary Care Network

1

### Primary Care

PCN services support primary care delivery for the Surrey-North Delta community; PCN services extend the ability of SND FPs and NPs to care for the well-being of their patients.

2

### Cultural Safety

Surrey-North Delta PCN services must be designed to be welcoming, safe and respectful for all people to seek care; PCN services must be responsive to the cultural diversity in our community.

3

### Indigenous Health

As the SND PCN, we are committed to learning, building relationships, and collaborating with Indigenous people in our community.

4

### Accessibility

Generally, SND PCN services are accessible for all FPs and NPs working in Surrey and North Delta, and their patients.

5

### Impact

PCN services support Surrey-North Delta individual providers and their patients and **prioritize the collective impact** for the network of providers and the community.

6

### Core Attributes

Relevant parties participating in SND's PCN are expected to understand, embrace and contribute to the **core attributes** of the Patient Medical Home (PMH) and PCN models.

7

### Collaboration

PCN processes, protocols, and systems foster **collaboration and collegiality** amongst all FPs, NPs, health care professionals, support staff and community partners.

8

### PCN Service Plan

Having been created in accordance with the policies set by the Ministry of Health, and through in-depth consultation with Family Physicians, Fraser Health partners, and community partners with consideration of the needs for the Surrey-North Delta community, the PCN Service Plan guides our PCN priorities and helps to determine implementation and funding decisions.

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### Progress

The PCN isn't the solution to the entire health care system – we **celebrate movement towards our goals**.

Patient  
Medical  
Homes



PCN +  
Core  
Attributes



Surrey-North Delta  
Primary Care Networks