

# 9 PRINCIPLES

## of the Surrey-North Delta Primary Care Network

### 1 Primary Care

PCN services support primary care delivery for the Surrey-North Delta community; PCN services extend the ability of SND FPs and NPs to care for the well-being of their patients.

### 2 Cultural Safety

Surrey-North Delta PCN services must be designed to be welcoming, safe and respectful for all people to seek care; PCN services must be responsive to the cultural diversity in our community.

### 3 Indigenous Health

As the SND PCN, we are committed to learning, building relationships, and collaborating with Indigenous people in our community.

### 4 Accessibility

Generally, SND PCN services are accessible for all FPs and NPs working in Surrey and North Delta, and their patients.

### 5 Impact

PCN services support Surrey-North Delta individual providers and their patients and prioritize the collective impact for the network of providers and the community.

### 6 Core Attributes

Relevant parties participating in SND's PCN are expected to understand, embrace and contribute to the core attributes of the Patient Medical Home (PMH) and PCN models.

### 7 Collaboration

PCN processes, protocols, and systems foster collaboration and collegiality amongst all FPs, NPs, health care professionals, support staff and community partners.

### 8 PCN Service Plan

Having been created in accordance with the policies set by the Ministry of Health, and through in-depth consultation with Family Physicians, Fraser Health partners, and community partners with consideration of the needs for the Surrey-North Delta community, the PCN Service Plan guides our PCN priorities and helps to determine implementation and funding decisions.

### 9 Progress

The PCN isn't the solution to the entire health care system – we celebrate movement towards our goals.

Patient  
Medical  
Homes



PCN +  
Core  
Attributes



Surrey-North Delta  
Primary Care Networks